

WARRANTY & REPAIR FORM



1.) Return the item with proof of purchase (2-year warranty) from the date of purchase – see Terms and Conditions

<https://carrera-toys.com/agb>

<https://revell.de/agb>

Please also send a detailed description of the fault, as well as the required proof of purchase for a warranty claim. (If no documents are included in the parcel, we reserve the right to return the parcel unprocessed and at your expense).

2.) Submission for repair against invoice:

We require your email address to provide a cost estimate.

If you wish to proceed with a repair without a quote, please state the maximum repair amount.

Repair amount (excl. VAT): _____

Customer's signature: _____

The initial dispatch is free of charge; a one-off return postage fee of €5.00 excluding VAT will be charged.

Please send us the following components (please complete):

- _____

All returns:

The parcel must be posted using a GLS returns label. To obtain a returns label or print one yourself, please follow the link below.

Please ensure you enter 'REPAIR' in the ORDER NUMBER field.

<https://www.gls-returns.com/#/m/carrera-toys>

Please enter your delivery address and telephone number here (in BLOCK CAPITALS):

First- and surname:

Street:

Town:

Postcode:

Tel. no.:

Email:

Description of fault:

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Always enclose this letter in the parcel with the required documents.

(PLEASE DO NOT STAPLE)

